



Monroe County Clerk
JAMIE ROMEO

DMV • PASSPORTS • PISTOL PERMITS

FOR IMMEDIATE RELEASE
June 4, 2020

*****Media Release*****

Monroe County DMVs To ReOpen in Phase 3 *Expanding More Transactions to be Processed by Mail and Drop Box*

June 4, 2020 (Rochester, NY) Following the directive of the New York State Department of Motor Vehicles (DMV), Monroe County Clerk Jamie Romeo today announced that Monroe County DMVs will reopen to limited in-person transactions by appointment only starting in Phase 3 of the Finger Lakes region reopening. The exact date of Phase 3 is yet to be determined. In addition, a number of new transactions have been added to what can be processed through U.S. Mail or secure drop box at three local DMV branches.

“The Monroe County Clerk’s Office remains committed to keeping these vital services accessible to our residents, which is why we were one of the first counties in the state to offer expanded remote services during our mandated closure. As an agent for the State of New York, we must follow their guidance to reopening, and thank Commissioner Schroeder for his work through this difficult time.” Monroe County Clerk Jamie Romeo stated.

Since mid-March, the Monroe County Clerk’s Office has continued to provide many transactions processed through the mail and secure drop off. Starting the week of June 8, we will be expanding the services to include several new options. Please reference the attached chart for a more detailed breakdown of the available services and methods to complete them. New York State DMV continues to provide [60 Online Transactions](#) available to any resident with internet access.

Through Governor Cuomo’s Executive Orders and Department of Homeland Security directives, the following changes to vehicle and traffic laws remain in effect:

- All licenses, non-driver IDs and registrations expiring March 1st or later have been extended until further notice.
- All inspections expiring March 31st or later have been extended until further notice.
- The REAL ID enforcement deadline has been delayed until October 1st, 2021.

To stay up-to-date with all the new policies and procedures at the County Clerk’s Office, we encourage you to check our [COVID19 Updates webpage](#).

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Transaction <i>*DMV Transactions that require an in-person visit</i>	Process Online https://dmv.ny.gov	Secure Drop Box <i>(Available outside Henrietta, Irondequoit & Rochester DMVs)</i>	U.S. Mail
Address Changes – License or Registration	X	X	X
Apply for CDL Permit*			
Apply for Learner Permit*			
Exchange Out of State License for NYS License*			
License Amendment (Not Address Changes)*			
License Renewal (CDL)*			
License Renewal <i>(As Long As Eye Test Was Electronically Reported to DMV or Paper Vision Test Report Form Provided by Doctor)</i>	X	X	X
Pay Civil Penalties	X		
Pay Driver Responsibility Assessment (DRA)	X		
Pay Suspension Termination Fees	X		
Plate Surrenders		X	X
Register a Vehicle, Boat, Motorcycle, or Trailer		X	X
Registration Amendment Other Than Address*			
Registration Renewal	X	X	X
Registration Renewal –Registration Expired More Than 1 Year		X	X
Replace Lost, Unexpired Driver’s License/Permit/CDL/Non-Driver ID	X	X	X
Replace Peeling/Lost Plates*			
Replace Lost Registration Document/Sticker	X	X	X
Replace a Title	X	X	X
Request Driving Abstract	X	X	X
Upgrade to Enhanced/Real ID*			